

Failure of retail/commercial properties' landscaping

Does that type of neglect negatively impact your neighborhood? Dead trees and bushes? Act on it!

The City has ordinances that require ongoing maintenance of landscaping to the same standard as when the building permit was issued. Plant material that dies must be replaced, essentially forever. There is no way to report this through 311 or OurDallas app. The Chief Arborist is the enforcer of the Landscape Ordinance. Code Enforcement has no interest.

To get action, you must contact Phil Erwin, Chief Arborist at philip.erwin@dallas.gov or phone him at 945 542 2333 and reference violation of the Landscape Ordinance. He is receptive to these landscape requests, but has a small staff, so it is very important to follow up if you see no action after three months. And to do that repeatedly until you see something happening. Bear in mind that depending on the time of year, some actions may be delayed by weather factors. It may add pressure if you also cc your city council member---(link to be found on our NDNA homepage - see white Announcements banner) so that they know we care about the ordinances they pass being followed and enforced.

An example: the Walmart property at the northwest corner of Coit and Arapaho. It was pointless to approach the store as they lease the building. They are not responsible for the outside area. The land owner is responsible for that maintenance. Mr. Erwin has caused the dead vegetation to be removed and as of May 2023, it is a work in progress for the replacement. Spanish Village still as the dead bushes:



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